## A BIG YEAR IN NUMBERS

VIRGINIA BEACH DEVELOPMENT AUTHORITY ANNUAL REPORT 2014-15

CONTENTS

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## CHAIR LETTER





## DEAR VIRGINIA BEACH CITY COUNCIL, CITIZENS AND BUSINESS COMMUNITY:

The Virginia Beach Development Authority Virginia Beach has always been a leader in exists to support the implementation of the City's strategic economic vision. I am to create opportunities for job creation and new happy to report that in FY2014-15 we were capital investment. This year, one of the most successful in that mission. The Department of Economic Development recorded the creation of 2,200 new jobs by 52 projects, an increase of more than 1,000 jobs over bio science industry cluster program for the the previous year. The City of Virginia Beach finished the year with a 4.8% unemployment the entire Virginia Bio Science program. rate, well below that of the U.S. overall (5.5%) and the Commonwealth of Virginia (5.0%).

Minority-Owned) businesses. Nearly 40% of new jobs were created by the Virginia Beach technology sector. The Authority finalized this great City. the sale of 10 acres of property for private development. Additionally, every \$1 in local Respectfully, investment grants approved returned more than \$37 in new private investment; in total, the \$1.6 million worth of grants helped create 1,000 new jobs with average annual salaries exceeding \$42,000.

launching innovative programs and partnerships dynamic new initiatives in the City's history launched in the form of Virginia Beach Bio. This targeted strategy, designed to establish a viable City, has already been adopted as a model for

Your Development Authority appreciates the trust and responsibility granted it by City Significant growth occurred among each Council. Every day, each volunteer member of our target business sectors, including 13 works tirelessly with a fantastic professional announcements by SWaM (Small, Women- and staff to ensure that residents of Virginia Beach live in one of the most economically successful cities in the world. It's truly an honor to serve

Elizabeth A. Twohy Chair

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## PEOPLE



## VIRGINIA BEACH DEVELOPMENT AUTHORITY

**Elizabeth A. Twohy** Chair Capital Concrete, Inc.

**Linwood 0. Branch** Commissioner Days Inn Virginia Beach

**Bryan D. Cuffee** Treasurer GoldKey/PHR Hotel & Resorts

**Michael H. Levinson** Commissioner Michael H. Levinson & Associates

## **CITY LEADERSHIP**

**William D. Sessoms, Jr.** Mayor

Benjamin Davenport Bob Dyer Barbara M. Henley **Stephen J. McNulty** Commissioner TowneBank

**Shewling Moy** Secretary Coldwell Banker Professional Realtors

**Peter K. Mueller** Commissioner STIHL, Inc

**Robert L. Nicholson** Assistant Secretary East Coast Appliance, Inc. **Charles M. Sallé** Commissioner ADS, Inc.

**Joseph E. Strange** Commissioner Tidewater Sew Vac, Inc.

**Dorothy L. Wood** Vice Chair JD&W, Inc.

## **CITY STAFF**

James K. Spore City Manager

Ruth Hodges Fraser City Clerk

Mark D. Stiles City Attorney

**Douglas L. Smith** Deputy City Manager

Alexander W. Stiles Senior City Attorney

Louis R. Jones Vice Mayor/Liaison to the Virginia Beach Development Authority

Shannon DS Kane John D. Moss Amelia N. Ross-Hammond **Rosemary C. Wilson** Liaison to the Virginia Beach Development Authority

John E. Uhrin James L. Wood

## VIRGINIA BEACH ECONOMIC DEVELOPMENT

Warren D. Harris Director

**Linda Assaid** Economic Development Technician/ Clerk to the Virginia Beach Development Authority

Michelle Chapleau Business Development Manager

**Betty Clark** Executive Assistant to the Director

**Curtis Cobert, Jr.** Business Development Manager

David Couch Strategy Coordinator

**Scott Hall** Business Development Coordinator

**Steve Harrison** Business Development and Research Manager

Ashley Hashampour GrowSmart Associate **Rob Hudome** Project Development Manager 07

Lloyd Jackson Business Development Manager

Karen Kehoe GrowSmart Coordinator

**Sean Murphy** VBDA Accountant

**Olivia O'Bry** Economic Development Assistant

Jeffrey Smith Business Development Manager

Jerry Stewart Workforce Development Coordinator

**Svetla Tomanova** Marketing Assistant

Mark Wawner Project Development Coordinator

Ray White Business Development Manager



2014 was another year of milestones and accomplishments. As always, it was a total team effort, with input and cooperation between numerous City departments and private entities. Check out some of our big numbers for the year - but careful, they're heavy.

## EXISTING INDUSTRY EXPANSIONS

BUSINESS EXPANSIONS:	39	
NEW JOBS:	1,682	
RETAINED JOBS:	5,566	
INVESTMENT:	\$53.09M	
SQUARE FOOTAGE:	480,000	
SWAM ANNOUNCEMENTS:	13	

## **NEW LOCATIONS**

NEW BUSINESS LOCATIONS:	13	
NEW JOBS:	515	
INVESTMENT:	\$5.65M	
SQUARE FOOTAGE:	451,000	
SWAM ANNOUNCEMENTS:	0	

#### TOTAL ANNOUNCEMENTS

ANNOUNCEMENTS:	52	
NEW JOBS:	2,197	
RETAINED JOBS:	5,566	
INVESTMENT:	\$58.74M	
SQUARE FOOTAGE:	931,000	
SWAM ANNOUNCEMENTS:	13	
INTERNATIONAL ANNOUNCEMENTS:	5	
TECHNOLOGY JOBS CREATED:	844	

## **KEY PROJECTS/INITIATIVES**

The Virginia Beach Development Authority (VBDA) is an 11-member board, appointed by City Council to facilitate the expansion of the Virginia Beach tax base and creation of new employment opportunities through increased business development and redevelopment. The Authority owns and develops land, owns and oversees the management of certain public facilities, administers the City's Economic Development Investment Program (EDIP), induces the issuance of Industrial Revenue Bonds, and advises/supports Staff in the implementation of the City's overall Economic Development program.

SOLD 9 ACRES IN CORPORATE LANDING BUSINESS PARK TO GREEN FLASH BREWING

SOLD 1 ACRE IN TOWN CENTER BLOCK 9 TO ARMADA HOFFLER PROPERTIES **919 SPACES** Added to the public parking system with purchase of block 11 parking garage in town center

**18.245 ACRES** OF LAND TRANSFERRED FROM CITY OF VIRGINIA BEACH FOR DEVELOPMENT (LONDON BRIDGE COMMERCE CENTER)

# **45 MILLION DOLLARS IN REVENUE BONDS**

**\$4.2 MILLION** OF INDUSTRIAL REVENUE BONDS ISSUED FOR CHESAPEAKE BAY ACADEMY





## THE CAVALIER

In FY13/14, the VBDA approved an \$8.2 million grant for the preservation and redevelopment of the historic Cavalier Hotel, as well as the redevelopment of associated oceanfront properties. Preservation plans were approved this fiscal year, and construction commenced on the renovation of one of the City's most iconic structures.



# **154.5 MILLION DOLLAR HOTEL PRESERVATION** AND REDEVELOPMENT

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## VA ViBe!

The VBDA continued to work with Peterson Companies on the redevelopment of a 10-acre parcel in the heart of the resort area into a 230,000-square-foot entertainment center. On June 16, 2015, the Authority approved a 12-month extension of an exclusive negotiation period to allow completion of both term sheet and development agreement for the project.





## **VIRGINIA BEACH NATIONAL GOLF COURSE**

The Virginia Beach National Golf Course, which is owned by the VBDA, continues to be operated by Virginia Beach Golf Club, LLC. The VBDA received more than \$152,000 of rental income for calendar year 2014 from the facility in addition to the taxes generated, which were paid to the City to support basic City services. Activity on the course totaled 26,195 rounds of 18-hole equivalents. In addition, the VBDA is utilizing a portion of the rent revenues received to fund capital repairs and maintenance to the facility.

On May 1, 2015, the VBDA presented the 7th Annual Virginia Beach Business Appreciation Golf Classic as part of the City's Business Appreciation Program. The tournament raised more than \$15,000 from the local business community for three local charities: Tallwood High School Global Studies and World Languages Academy; Virginia Beach Public Schools STEM Robotic Challenge; and Urban League of Hampton Roads.



## TOWN CENTER SPECIAL SERVICE DISTRICT (SSD)

The SSD is the Town Center core area sometimes referred to as the Central Business District. Owners of the property located in the SSD pay an additional tax to cover the costs associated with the maintenance of the garages and enhanced services in the core area, and to build a long-term maintenance reserve.

In FY2014-15, the VBDA approved a \$2.32 million SSD budget for FY2015-16. The tax rate remained at a level of 45 cents per hundred dollars of assessed value, although the real estate assessments decreased slightly from the prior fiscal year. The VBDA continues to work with City staff and property owners within the SSD to provide needed services in a cost effective manner.

## FARM BUREAU LIVE AT VIRGINIA BEACH

In 2014, its 19th season, Farm Bureau Live at Virginia Beach, recognized as one of the top amphitheaters in the country, returned 16.78% on the City's \$10.5 million investment and provided a venue for world-renowned performers and local cultural and community events.

During the 2014 season, the amphitheater held 28 events with attendance of nearly 320,000 patrons. In the first 19 years of operation, the amphitheater has provided performances for more than 5.3 million music lovers and generated more than \$23.3 million in direct revenue for the City.



The Economic Development Investment Program is a locally funded and administered discretionary incentive program available to assist qualifying companies with their growth needs in Virginia Beach. The VBDA has been administering this program on behalf of the City Council since 1994. During this time, the VBDA has awarded 190 grants worth \$50.25 million incentivizing the creation and retention of 31,627 jobs and \$1.91 billion in new capital investment.

For FY2014-15, 22 grants totaling \$1,615,000 were approved, which are intended to leverage more than \$59.8 million in capital investment and create or retain 2,239 jobs in the City of Virginia Beach. The average salary for new jobs created by these projects exceeded \$42,000.

#### **Traditional Awards**

#### Company

CMP Global, Inc.

Anderson's Home & Gar

Tidewater Tactical

**AETNA** Wires

DOMA Technologies

Top Golf

JTH Holding (Liberty T

StarChase

Cape Henry Associate

Dreamlight, Inc.

GovSolutions

APAC Customer Service

Chesapeake Bay Distil

Mission Enterprises

Global Supply Solution

Zero Point

Valkyrie Enterprises

APZ1 Project Awards

#### Company

Tidewater Valve & Fitt VT Milcom

Powertrain Industries

S&S Precision

YUMJACK, LLC

## **COMPANIES RECEIVING GRANT AWARDS**

	Amount of EDIP	Amount of Investment	Number of Employees
	\$110,000	\$3,000,000	<b>70</b> (new)
arden Showplace	\$150,000	\$8,500,000	<b>48</b> (new)
	\$30,000	\$1,145,000	<b>5</b> (new) <b>8</b> (retained)
	\$40,000	\$6,300,000	<b>25</b> (new) <b>116</b> (retained)
	\$90,000	\$1,000,000	<b>150</b> (new) <b>95</b> (retained)
	\$300,000	\$29,900,000	<b>125</b> (new)
Tax)	\$150,000	\$2,000,000	100 (new) 393 (retained)
	\$50,000	\$160,000	<b>35</b> (new) <b>10</b> (retained)
es	\$75,000	\$150,000	<b>36</b> (new) <b>108</b> (retained)
	\$20,000	\$1,160,000	<b>45</b> (new) <b>60</b> (retained)
	\$20,000	\$830,000	<b>10</b> (new) <b>13</b> (retained)
ices	\$50,000	\$600,000	175 (new) 245 (retained)
llery	\$15,000	\$385,000	N/A
	\$20,000	\$1,900,000	N/A
ns	\$30,000	\$777,656	<b>3</b> (new) <b>17</b> (retained)
	\$125,000	\$1,645,000	<b>43</b> (new) <b>11</b> (retained)
	\$100,000	\$330,000	100 (new) 193 (retained)

	Amount of EDIP	Amount of Investment	
ing	\$40,000	\$420,871	
	\$110,000	\$2,017,000	
	\$25,000	\$310,000	
	\$40,000	\$2,040,000	
	\$25,000	\$414,000	



## **TARGET SECTOR REPORTS**



## 52 ANNOUNCED PROJECTS (THAT'S ONE A WEEK!)

Virginia Beach's explosive business growth is not by accident, nor without a plan. On the contrary, we have been extremely selective in targeting businesses and industries that we believe to be best suited for what we have to offer. This means greater efficiency in our recruiting efforts, a better conversion rate, more businesses opening shop and more people put to work.

Economic diversity is key to creating a sustainable economy for the City of Virginia Beach. By focusing on key industry sectors, the City maximizes its competitive advantages while ensuring its companies have the support necessary for long-term success. This past year, each of the 52 announced projects fell within a sector targeted in the Economic Development Strategic Plan.

## TECHNOLOGY

DOMA Technologies, a Virginia Beach-based documents management company, created 150 new jobs in support of its contract to assist the US Veterans Administration in reducing their client services backlog.

Marathon Consulting announced the creation of 39 new software engineering and design positions as part of the expansion of its corporate headquarters.

StarChase, a local developer of new tracking technologies, created 35 new jobs through expansion of its headquarters and manufacturing operations.

integration operations.

VT Milcom expanded its regional headquarters by 38,000 square feet, hiring 64 new employees and investing \$6.50 million in support of its advanced electronics and communications systems functions.

Virginia Beach Economic Development hosted the region's first Cybersecurity Roundtable, bringing together more than 50 of the area's business and academic leaders to begin a coordinated approach to growing this critical industry sector.

Valkyrie added 100 new employees to its Virginia Beach headquarters to support their information security and systems



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## **38% OF ALL NEW JOBS** IN 14/15 WERE IN THE TECHNOLOGY SECTOR.

38%

## **BIO/LIFE SCIENCES**

#### Princess Anne Commons Biomedical Cluster

Located in the southern portion of the City, Princess Anne Commons is a medical, recreation and higher education hub. The area's healthcare cluster includes LifeNet Health, a global leader in the field of regenerative medicine and organ donation, and Sentara Princess Anne Hospital, the region's newest hospital, which employs 1,230 people. Operation Smile, the international children's medical charity responsible for more than 220,000 free surgical procedures worldwide, also has its corporate headquarters and more than 100 employees in the district.

Also anchoring the area are the educational facilities of Tidewater Community College, the Virginia Beach Advanced Technology Center, the Governor's STEM & Technology Academy at Landstown High School, and the Virginia Beach Higher Education Center, a collaboration between the City, Old Dominion University and Norfolk State University.

VaBeachBio successfully launched this past year with the approval of a strategic plan, establishment of the Virginia Beach Bio Task Force, and initial funding of \$1 million by Virginia Beach City Council. The program is designed to maximize the bioscience resources already existing in the Virginia Beach market in order to grow a viable and tangible bio and life science business sector in the City.

Designed by a task force of key private and public sector stakeholders from around the entire Commonwealth of Virginia, VaBeachBio identifies four specific areas of focus for the City's bioscience efforts: Metabolic Cardiovascular Disease; Diabetes; Neuroscience/Traumatic Brain Injury; and Wounded Veteran-related injuries.

## Working with the Bio Task Force, staff have begun the implementation of a 10-point strategic plan:

- Establish industry-specific incentives to assist researchoriented bio innovators
- Create a bio accelerator
- Package accelerator services
- Begin development of a 150-acre bio business park on identified city-owned property
- Enhance the City's access to a high-speed broadband network that supports the research and development needs of the bio sector
- Create a VaBeachBio brand identity
- Recruit new Bio companies to Virginia Beach from outside
  the market
- Work with appropriate State officials and industry stakeholders
- Assist existing bio companies
- Enhance available bio-focused workforce development programs

#### Additional accomplishments within this sector included:

- Operation Smile added 23 new employees to their global headquarters
- LifeNet Health expanded their corporate headquarters by hiring 160 additional employees to support their research and regenerative health programs
- Molina Healthcare, a healthcare services and information management company, opened their first Virginia Beach facility with 12 employees in leasing 11,500 square feet of space

## LIFENET HEALTH EXPANDED THEIR CORPORATE HEADQUARTERS BY HIRING 160 ADDITIONAL EMPLOYEES.

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## TARGET SECTOR REPORTS



EGS Corporation nearly doubled their Virginia Beach service center, announcing the creation of 175 new jobs. EGS is a global provider of customer and account management services.

GEICO added 120 new positions in Virginia Beach, expanding their workforce to nearly 2,700 employees.

Liberty Tax Services expanded their corporate headquarters, creating 100 **new positions** as well as acquiring more than 36,000 square feet of office space.

USI Insurance Services relocated 150 administrative services positions to Virginia Beach, leasing 19,335 square feet of office space in Town Center.



Haulotte North America announced the relocation of its headquarters to Virginia Beach from Maryland. The French-based manufacturer of industrial lift equipment is creating **67 new jobs** and leasing 87,000 square feet of industrial space.

Aetna Insulated Wire, a subsidiary of Marmon Group (a Berkshire Hathaway Company) invested more than \$6.3 million in relocating 25 positions to its 380,000 sf Virginia Beach facility.

Dreamlight USA, one of the world's premier manufacturers of active wear for the gymnastics industry, announced a major expansion that includes 45 new jobs and \$1.16 million in new investment.

Acoustical Sheetmetal. Inc., a leader in the design and manufacture of soundattenuated enclosures, **created 48 new jobs.** 

VersAbility announced plans to create 53 new jobs and invest \$2.25 million to open a new 130,000-square-foot electronics recycling center.



Artemis Global Logistics & Solutions relocated their corporate headquarters to Virginia Beach, creating 15 new jobs to support their global logistics operations.

Powertrain Industries, a California-based manufacturer of automotive supplies, expanded their East Coast headquarters and distribution center, investing \$1.26 million and hiring 8 new employees.

Victory Tropical Oil opened their US **headquarters** in Virginia Beach to improve their global import and distribution operations.

W&O Supply, a supplier of engineered products to the marine and energy sectors, leased 41,000 square feet of distribution **space** in Airport Industrial Park.



Cape Henry Associates expanded their corporate headquarters by leasing 20,000 square feet of office space in the Lynnhaven market and creating 36 additional jobs; the company provides training solutions to Department of Defense activities.

Global Supply Solutions, provider of tactical and outdoor gear, invested \$2.2 million in creating 3 new jobs to move their headquarters into a 10,000-square-foot facility.

Regulus Global doubled their employment by creating 25 new jobs and investing \$3.45 million to construct a new 30,000-squarefoot headquarters and distribution facility.

Zero Point, a global security solutions company, announced plans to create 44 new jobs and invest \$2.15 million to expand their corporate headquarters operations.

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## RETAIL

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Anderson's Home & Garden Showcase announced plans to build a 35,000-squarefoot retail center, investing \$6 million and creating 48 new jobs.

Chesapeake Bay Distillery, a specialty spirits manufacturer, invested \$1.22 million in a new distillery and retail operation.

Walmart Neighborhood Market, Hobby Lobby and Onelife Fitness combined to backfill 146,000 square feet of long-vacant retail **space** at MarketSquare, a freshly redeveloped shopping center constructed in 1973.

General Growth Properties continued work on the second stage of a multi-milliondollar interior and exterior renovation of the 1.2 million-square-foot Lynnhaven Mall; new stores include Apple Store, White House/Black Market, Michael Kors, House of Hoops by Foot Locker, and Oro Gold.

Tupelo Honey Café opened its 11th restaurant, leasing 7,200 square feet in TownCenter's new 4525 Main development.

Recreational Equipment, Inc., known as REI, began construction of its first store in the region; the 24,700-square-foot store is part of the continued repositioning of Pembroke Mall, and will be joined by Nordstrom Rack, DSW and Fresh Market.



Construction began on TopGolf Virginia Beach, a \$30 million golf entertainment center scheduled to open December 2015.

Construction began on the new 58,000square-foot East Coast brewery for Green Flash Brewing Company; the \$20 million facility will produce up to 100,000 barrels of beer a year.

The ViBe Creative District in the Oceanfront Resort Area was established. focusing on local and regional working artists and related retail. The VBDA provided grants for two projects in the ViBe District this year, including The Mark, a 10,000-square-foot mixed-use redevelopment of an obsolescent retail building into a restaurant, florist shop, outdoor garden and small business coworking facility.

## YESOCEANA

**YesOceana, Virginia Beach's award-winning Oceana Land Use Conformity Program**, was created to help reduce the incompatible land uses surrounding Naval Air Station (NAS) Oceana, the Navy's East Coast Master Jet Base. NAS Oceana generates 16,000 jobs with a total payroll of more than \$1.18 billion and is one of the most important components of the Virginia Beach economy.

To date, a total of 53 non-conforming commercial properties have been eliminated in key zones around the air station, and the City has committed a total of \$2.4 million to 30 businesses to promote compatible uses within the district. Included in that total, the Development Authority has awarded \$2.1 million in Economic Development Investment Program (EDIP) grants for projects under the YesOceana program, leveraging more than \$26 million in new private investment.

The commitment demonstrated by the Commonwealth, the City of Virginia Beach and the partnership with the Navy continues to be a successful model for reducing incompatible development. As a result of the program's continued success, the Cities of Chesapeake and Hampton are in the process of receiving funding to develop similar programs to address encroachment.

# **BEST LARGE CITY FOR VETERANS TO LIVE."**

204

\$270,000 TOTAL EDIP AWARDS TO SIX BUSINESSES; LEVERAGED CREATION OF \$13.6 MILLION NEW INVESTMENT AND USE OF 197,000 SQUARE FEET OF COMMERCIAL SPACE

- USA TODAY JUNE 2015

MASTER PLANNING OF LONDON BRIDGE COMMERCE CENTER, AN 18-ACRE INDUSTRIAL PARK REDEVELOPMENT PROJECT

Ο

RECEIVED THE 2014 GOLD

CONSTRUCTION COMPLETION OF 8,000-SQUARE-FOOT ELITE MOTORS REDEVELOPMENT PROJECT

EIGHT-PAGE FEATURE ARTICLE IN THE WINTER 2015 IEDC ECONOMIC DEVELOPMENT JOURNAL

## **7 VIRGINIA** BEACH COMPANIES AMONG THE INC. 5000 FASTEST-GROWING **IN AMERICA**

# SMALL BUSINESS. **BIG NUMBERS.**

Just under ninety-five percent of all business establishments in Virginia Beach have fewer than 50 employees, which makes small business support a critical function for the City. The Virginia Beach Development Authority, together with numerous partners, provides a wide range of support activities for entrepreneurial start-ups as well as established small businesses and certified SWaM (Small, Womenand Minority-Owned), Service-Disabled, Veteran-Owned Businesses. Working with staff, a comprehensive program has been designed to generate new capital investment and employment opportunities within each of these communities. SWaM companies accounted for twenty-five percent of all announcements this past fiscal year, representing 274 new jobs and \$11.25 million in new investment.

The Virginia Beach Development Authority continued to provide \$12,500 in funding for management, technical, and other assistance offered through the Small Business Development Center of Hampton Roads, Inc (SBDC). During the 2014 calendar year, the SBDC provided direct assistance to 49 clients from Virginia Beach.



Virginia Beach Department of Economic Development (VBDED) expanded its annual series of free workshops for small business owners at the City's Advanced Technology Center, covering topics such as Contract Administration, Cybersecurity, Google Analytics, Subcontracts and IT Concepts. Additionally, in partnership with the City's Finance Department and the SBDC, VBDED hosted a Contractor's Institute to train small contractors on how best to position themselves to compete for public procurement opportunities.

Virginia Beach Economic Development also co-hosted, with Councilmember Amelia Ross-Hammond, a forum to connect SWaM businesses directly with established large businesses to learn how to identify vendor and business partnership opportunities.

The regional chapter of SCORE (Service Corps of Retired Executives) provided individual, confidential counseling to 200 small businesses out of the Virginia Beach Economic Development offices this past year.

## 274 NEW JOBS AND \$11.25 MILLION IN NEW INVESTMENTS

# 1,000,000 CUPS RUNNETH OVER WITH OPPORTUNITY

The MSA ranked 19th in US for business startup activity, the fifth-highest jump in the country.

Virginia Beach was home to 33% of all new startup activity in the MSA, and 4% for the entire Commonwealth.

This past year, Virginia Beach received a \$500,000 grant from the Kauffman Foundation to become one of 50 US cities to establish a 1 Million Cups entrepreneurial engagement program. Based on the notion that entrepreneurs discover solutions and network over a million cups of coffee, this free weekly program hosted locally at the Virginia Beach campus of Stratford University enables entrepreneurs to present their business ideas to mentors and business advisors.



VIRGINIA BEACH RECEIVED A \$500,000 GRANT FROM THE KAUFFMAN FOUNDATION TO BECOME ONE OF 50 US CITIES TO ESTABLISH A 1 MILLION CUPS ENTREPRENEURIAL ENGAGEMENT PROGRAM.



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## **130** NEW LEADS WERE GENERATED FROM THE CITY'S EUROPEAN OFFICE.



Global trade is big business in Virginia Beach, with more than 20 internationalbased firms having a U.S. or North American headquarters here. That number increased this year as Haulotte North America, a subsidiary of the Haulotte Group based in L'Horme France, relocated its corporate headquarters to Virginia Beach. The company, which manufactures industrial lift equipment, leased 85,000 square feet of existing space in creating 70 new jobs.

Nearly 30 percent of all prospect activity tracked by VBDED staff is generated by foreign-based companies. In FY2014-15, staff participated in 16 international marketing missions and events, including:

- Hosted the Virginia Beach International Roundtable with the 12 Honorary Consuls based in the region
- Hosted visits from Ambassadors to the US of both Nicaragua and the Philippines
- Hosted German Business Round Table at Commerzbank corporate headquarters in Frankfurt, Germany
- Co-sponsored the Virginia Conference on World Trade
- Participated in trade shows and marketing missions to the Philippines, Germany, Belgium, the Netherlands and Spain
- The City's European office generated 130 new leads
- The Department also published its first international business eBook

## WORKFORCE DEVELOPMENT



The Virginia Beach Workforce Development Program, the first of its kind in the region, is recognized as one of the most successful local programs in the country. Three professional staff members engage directly with

of the most successful local programs in the country. Three professional staff members engage directly with the local business community, prospects and education providers on a daily basis, focusing on a variety of Workforce Development issues ranging from pre-natal care and preschool services to apprenticeship training and post-graduate project management education.

In one of the city's most significant workforce development announcements this year, Tidewater Community College (TCC) announced the opening of a new Workforce Solutions Center in space adjacent to the Virginia Beach Economic Development Department. The Virginia Community College System is the lead workforce development agency in the Commonwealth of Virginia, and having the TCC Workforce Solutions Center in such close proximity significantly enhances the City's ability to serve the workforce needs of its businesses.

The City's manufacturing training initiative continued to expand as IMS: Gear partnered with TCC to offer entry-level manufacturing training at its on-site industrial lab. Busch Manufacturing has created a similar lab for the training of their employees. In addition, the formal apprenticeship program at STIHL Inc. received certification from IHK (German Chamber of Commerce and Industry), and both IMS: Gear and Hermes Abrasives entered into partnership with STIHL to expand local apprenticeship opportunities.

The Authority and staff continue to support the Virginia Beach City Public Schools (VBCPS) Technical and Career Education Center with its existing industry and workplace readiness certification programs:

## **STUDENTS EARNED 8,481 VBCPS INDUSTRY CERTIFICATIONS –** AN INCREASE OF MORE THAN 900 OVER THE PREVIOUS YEAR

## **1,903 VIRGINIA BEACH STUDENTS** OBTAINED VBCPS WORKPLACE READINESS SKILLS CERTIFICATIONS – 300 MORE THAN LAST YEAR

In June 2015 more than 1,600 students participated in the VBCPS annual STEM Robotics and Maker Challenge, competing with their student-made robots and 3-D printed products. According to recent studies from The Brookings Institute, Virginia Beach has emerged as a national leader in the STEM economy. The Virginia Beach metropolitan area ranks as the 17th largest U.S. market for jobs most closely tied with STEM, and is also in the top 40 (out of 352 metro areas) in STEM knowledge and STEM share of employment.

## ONE OF AMERICA'S MOST LITERATE CITIES''

Virginia Beach GrowSmart's vision is that "all children will be born healthy, enter kindergarten ready to learn, and read proficiently by third grade, establishing a strong foundation for success in school and in life." Virginia Beach is proud to be the only economic development organization of its kind to formally incorporate early childhood education and development into its comprehensive workforce development strategy. Since 2011, the Department has received regional and national attention for its recognition that the creation of a skilled, educated future workforce begins at birth.

GrowSmart takes a multi-faceted approach to ensuring our youngest citizens get the best possible start in life. Through an award-winning partnership with the Small Business Development Center (SBDC), GrowSmart provides customized business training and mentorship to local small businesses in the childcare and early education industry. The program has impacted more than 2,400 families to date, with an average 23% increase in revenues for participating businesses in

the last year. In addition to making sure the businesses that care for young children thrive, GrowSmart helps to improve the quality of the care and education that is available to families of young children. Centers are sponsored to participate in the Virginia Star Quality Initiative, a quality rating and improvement system for early care and education sites. GrowSmart offers college scholarships, professional development opportunities, and a plethora of resources to teachers and caregivers of young children. There is also a strong parent education component, which includes print and online resources and family outreach events.

To sustain and build upon GrowSmart's past successes, the Virginia Beach GrowSmart Foundation was incorporated in 2014. The Foundation engages influential business leaders in our community to serve as champions of the importance of early education as an economic imperative.

## IN 11 YEARS, THE PERCENTAGE OF VIRGINIA BEACH CHILDREN ENTERING KINDERGARTEN READY TO LEARN HAS INCREASED FROM 79% to 90%

34

## GROWSMART

INCREASED PARTICIPATING BUSINESSES' REVENUES

#### OUR PARTNERSHIP WITH THE SBDC OF HAMPTON ROADS:

INCREASED PARTICIPATING BUSINESSES' REVENUES AN AVERAGE OF 23%

#### **CREATED 45 JOBS**

0

WON SMALL BUSINESS ADMINISTRATION'S 2014 "SMALL BUSINESS DEVELOPMENT CENTER EXCELLENCE & INNOVATION CENTER" AWARD

PROFESSIONAL DEVELOPMENT TRAINING PROVIDED TO MORE THAN 340 EARLY EDUCATION PROVIDERS IN 2014-15

TEACHER SCHOLARSHIPS AWARDED TO 17 EARLY CHILDHOOD EDUCATION PROFESSIONALS IN 2014-15

**MORE THAN 199** COMMUNITY VOLUNTEERS SERVED AS GUEST READERS TO PRESCHOOLERS DURING OUR ANNUAL "READ ACROSS AMERICA DAY" IN 2015

**90** COMMUNITY MEMBERS CURRENTLY SERVING AS VOLUNTEER LITERACY TUTORS TO **100** STRUGGLING FIRST GRADE READERS IN THREE ELEMENTARY SCHOOLS

COMPREHENSIVE KINDERGARTEN TRANSITION PROGRAM

MORE THAN 3,000 VIRGINIA BEACH CHILDREN AND FAMILIES IMPACTED

## MARKETING





12,000 EXITING MILITARY JOIN OUR WORKFORCE EVERY YEAR.

The City continued to apply technology, big ideas and unconventional methods to reach prospects around the country and the world. For instance, we "wrapped" Fortune magazine for six issues, each one delivering four pages of our most compelling stories to CEOs and other corporate movers and shakers.

The Virginia Beach Department of Economic Development (VBDED) continued its aggressive marketing efforts this past fiscal year, with four key areas of focus:

BRAND DEVELOPMENT: EXPANDED MIX OF PERSONAL, PRINT AND DIGITAL MARKETING ACTIVITIES WHILE INCREASING PUBLIC RELATIONS **OPPORTUNITIES** 

Major areas of focus this past year included connecting with small to mid-sized companies, site selection consultants, and SWaM companies; launching the new VABeachBio initiative; increasing the Department's digital presence; and increasing direct engagement with key private sector stakeholders.



## MARKETING 101 – BE VISIBLE!

### **EXISTING INDUSTRY: MORE THAN 700** DIRECT OUTREACH CONTACTS WITH **EXISTING VIRGINIA BEACH COMPANIES**

## **BUSINESS ATTRACTION: 59 OFFICIAL** TARGETED MARKETING EVENTS

### **ENTREPRENEURS & SMALL BUSINESS:** LAUNCHED WEEKLY ENTREPRENEURIAL **NETWORKING PROGRAM**

#### Existing Industry

VBDED staff made more than 700 direct contacts with their existing business clients, contributing to 39 announced expansions accounting for the creation of nearly 1,700 new jobs. Seven expanding Virginia Beach companies reported the creation of more than 100 jobs each.

Additionally, six industry-specific roundtable events were held to provide more focused information exchanges with the business communities. Staff also expanded its use of digital media to better highlight recognitions and activities of the existing Virginia Beach business community, specifically through Twitter and the Department's website.

#### **Business Attraction**

VBDED staff participated in 14 international and 45 domestic marketing events, resulting in meetings with more than 800 business decision makers and consultants, introducing and promoting Virginia Beach as a world-class business destination. These and other business attraction activities resulted in 13 new location announcements that created more than 500 new jobs.

#### **Entrepreneurs & Small Business Development**

The City continued to expand its programming for entrepreneurs, small and SWaM companies. According to Virginia Employment Commission statistics, 33 percent of all new startup activity in the region now occurs in Virginia Beach, and for FY2014-15, SWaM businesses accounted for 13 of 52 total business announcements.

## MARKETING

#### Brand Development

Virginia Beach is recognized as a global economic development leader, earning three awards in 2014 from the International Economic Development Council for Global Excellence:

- Gold: YesOceana
- Bronze: VBDA Annual Report
- Bronze: Blue Sky Thinkers Exiting Military Workforce Ad Campaign

VBDED continued to expand its brand development activities this past year, utilizing a mix of targeted print and digital advertising, public relations and digital media outlets. The most aggressive initiative involved launching a targeted print advertising partnership with Fortune magazine that created 4,500 direct messaging opportunities to a targeted list of national business leaders.

The Department's digital advertising campaign, built around contextual messaging of targeted industry sectors, performed extremely well, with engagement levels 38% above the industry average and a call-to-action rate 323% better than the network average.

A new online video targeting millennial-oriented businesses significantly outperformed expectations, with more than 46% of viewers watching the fourminute video to completion.

Nineteen targeted email blasts were distributed to a database of 8,500 contacts, highlighting business announcements, existing business activities and available commercial real estate properties.

VBDED launched a public relations campaign with targeted European business publications in support of its office in Düsseldorf, Germany. Feature stories were placed in four European print publications.

Use of digital media is a critical component of the overall brand development program, as it allows staff to more easily share critical data while also showing Virginia Beach as a city that understands and appreciates how technology can be used. This year, the Department's digital profiles passed the 2,000 follower mark to become one of the "mostfollowed" economic development agencies in Virginia. The yesvirginiabeach.com website was accessed by 32,000 first-time visitors. The number of downloads of the YesVirginiaBeach iPad app doubled over the previous year, to nearly 600.





**5** MISSIONS TO MEET WITH SITE SELECTION CONSULTANTS

## **20 TRADE SHOWS**

## **8 MARKETING MISSIONS**

Prida

**15 SPECIAL EVENTS** 

**11** PROFESSIONAL CONFERENCES

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